



# QUALIFYING EVENTS FOR PLAN YEAR 2019

## All Qualifying Events (QE) Must be Completed by August 31, 2018

The Qualifying Event Time Frame is 9/1/2017 - 8/31/2018

### QE Checklist (see recommended timeline for completion on page 12)

**EVERYONE\***, regardless of age, enrolled in the YourChoice Health Plan, must complete Qualifying Events in order to qualify for the Better, Best, or Ultimate Plan.

#### Adult (age 19+ on Jan 1, 2018), Qualifying Events include:

- Blueprint for Wellness Questionnaire (Ultimate, Best, Better)
- Lab Work (Ultimate, Best, Better)
- Wellness Exam (Ultimate, Best, Better)
- Age-Based Screenings (Ultimate, Best)
- Diabetes QE (if member with diabetes) (Ultimate, Best)
- Tobacco QE+ (if nicotine-exposed) (Best)

#### Child (age 18 or under on Jan 1, 2018), Qualifying Events for the Ultimate Plan include:

- Wellness Exam
- Dental Exam

\* You ARE NOT required to complete Qualifying Events if you are new on the YourChoice Health Plan with a Benefits Effective Date of 4/1/2017 – 8/1/2017 OR a Benefits Effective Date of 1/1/2018 or later.

If you fall into one of these scenario's, you should be following your own Qualifying Event timeline. Contact your Insurance Coordinator if you need clarification.

Please note – You are still eligible to complete Qualifying Events if you would like to upgrade your plan level.

+ If your tobacco status changes (i.e. you quit smoking or start smoking) you must contact Christina Edenfield at 941.748.4501 x6464. Failure to do so could impact your plan level.

Refer to the following pages for more information.



## 2 | PLAN LEVELS

### HEALTH PLAN LEVELS

The completion of specific Qualifying Events (QE) determines your plan level for the following year. All 4 plan levels have the same premium, prescription and LAMP benefits. The only difference among the 4 plan levels is level of reimbursement (deductible, coinsurance, out of pocket costs, etc.).

#### Ultimate Plan:

- Must be non-nicotine exposed for this plan level
- Highest Level of Reimbursement
- \$25 co-pay; no deductible; no co-insurance

#### Better Plan:

- Middle Level of Reimbursement
- \$500 deductible and 25% co-insurance applies

#### Best Plan:

- Middle to Highest Level of Reimbursement
- \$25 co-pay; \$250 deductible; 20% co-insurance (\$25 co-pay for office visit-not subject to deductible; \$250 deductible for any services outside of the Physician services performed during that visit.)

#### Basic Plan:

- Lowest Level of Reimbursement
- \$1000 deductible and 50% co-insurance applies
- No QE requirements

Children are only eligible for the Ultimate or Better Plan Levels. No Child Qualifying Events are required for the Better Plan.

### WHY YOUR PLAN LEVEL MATTERS

If you're relatively healthy and only see your doctor for wellness exams and maybe one sick visit a year, you may think it's not worth your time to complete annual qualifying events. But consider this: according to the CDC, more than 20% of American's visit the emergency room each year. If you have an emergency, how much would you expect to pay? Consider John...

John is healthy. He is at a healthy weight, exercises several times a week, and doesn't smoke. One day, John finds himself in the hospital undergoing an emergency appendectomy which costs, on average, \$33,000. John didn't complete any qualifying events, which means he is in the basic plan level. After the surgery, John owes:

|                      |   |
|----------------------|---|
| Deductible:          | \$2,000 (Physician deductible + Hospital deductible)        |
| 50% Coinsurance max: | \$8,000 (Physician and Hospital Charges)                    |
| <b>Total Due:</b>    | <b>\$10,000</b> (which is the annual out of pocket maximum) |

If John was in the Ultimate Plan Level, he would have \$0 deductible, 0% coinsurance, and \$0 due.

## BLUEPRINT FOR WELLNESS

Log on to Blueprint for Wellness to answer a short series of questions and to schedule your lab work/create an EREQ.

**LOG IN AT [WWW.MANATEEYOURCHOICE.COM](http://WWW.MANATEEYOURCHOICE.COM) > BENEFIT LOGIN > BLUEPRINT FOR WELLNESS**

Detailed Instructions are available at [manateeyourchoice.com/QE](http://manateeyourchoice.com/QE)

- Select “Log In” if logged in last year - use your previously created username and password
- Or, “Create an account” if you did NOT log in last year

Registration Key: Manatee

ID#: Participants 8 Digit Date of Birth MMDDYYYY + Last 4 Digits of SS#

Each adult family member has their own 12 digit ID#. Write down your username and password, it is needed to view results.

- **You will need to select “Take custom questionnaire” after you sign in/create your account.** You must answer each question before you are able to schedule your lab work appointment (called “Wellness Screening” on Blueprint).

For Assistance with the Blueprint for Wellness website, including forgot username or password, call **1.855.623.9355**. If Blueprint is unable to assist you, please call 941.748.4501 x6412.

## QUALIFYING LAB WORK

Fasting Lab Work must be completed at one of the designated Lab Draw Sites listed below no more than 60 days prior to your Wellness Exam.

### QE LAB LOCATIONS

- 1. Quest Patient Service Center (PSC)** Must order an EREQ online for this location prior to arrival (see page 4). Online Appointment Scheduling/EREQ Order available at time of completing your Blueprint Questionnaire (Follow instructions above or call 1.855.623.9355).
- 2. IMM Industrial Medical Management** EREQ’s not available for this location  
**MSO Operations Center for MSO Personnel only**  
By appointment or walk-ins on Tuesday/Thursday, 8:30-10:30am. Call 941.780.6161 to make an appointment. Upon arrival, request a “Manatee/Blueprint for Wellness Test REQ” and show your insurance card.

### LAB WORK RESULTS

- You may access your results by logging on to the Blueprint System using the username and password you created for your health questionnaire. Results will also be mailed to your home.
- Results are not sent to your Physician unless you enter their fax number when viewing the results online. You must take your Lab Work Results to your Physician during your wellness exam.
- If your results are not received or posted online in time for your Wellness Exam call 941.748.4501 x6412 or x6497.

## 4 | CREATING AN EREQ

### CREATING AN EREQ FOR LAB WORK | EREQ = Electronic Lab Test Requisition

**NOTE:** EREQs are not available for labs done at IMM (MSO Only). A paper REQ will be provided when you arrive for your lab draw. Upon arrival, request a "Manatee/Blueprint for Wellness Test REQ."

**CREATING AN EREQ FOR QUEST** (For step-by-step instructions, go to [www.manateeyourchoice.com](http://www.manateeyourchoice.com) and click on "forms" at the top of the page, look for Qualifying Event Forms, and select "EReq Instructions"):

- You must login to [Blueprint for Wellness](#) to order an EREQ for labs done at Quest PSC (see page 3).
- After completing the questionnaire, select "Schedule a Screening".
- **Follow steps to schedule appt** (or choose walk-in without an appointment) at a Patient Service Center (PSC) which will create your EREQ.
- **You are no longer able to print the EREQ or enter a fax number for your physician at the time of scheduling.**
- It is recommended you print the confirmation page and take it to your lab draw, or have it digitally available.

### Wellness Screening

To get started, select an appointment method below.

Patient Service Center

Schedule a screening at a nearby Quest Diagnostics location.

[Schedule a Screening ▶](#)

For Assistance creating your EREQ in the Blueprint system,  
or to create an EREQ over the phone, call **1.855.623.9355**.

### LAB WORK FREQUENTLY ASKED QUESTIONS

1. Why can't I get Qualifying Labs done in my Physicians Office or at a different Lab?  
A special process is needed in order for the Lab Work Results to be combined properly with the Blueprint Health Questionnaire. Therefore, only trained designated sites can conduct the Lab Work.
2. OTHER LAB WORK: Can I get other Lab Work done at the same time as my qualifying labs?  
YES. Additional Labs can be drawn at Quest. If your Physician needs additional labs, s/he will need to provide a lab slip. Please be sure Quest is aware that 2 separate lab orders need to be drawn.
3. What does my Qualifying Lab Work Include?  
The Manatee YourChoice Health Plan Blueprint FASTING Lab Work includes: CBC \* CMP \* Electrolytes \* Liver and Kidney Function \* Lipid Profile \* TSH w/reflex to FT4 \* Hemoglobin A1C \* Cotinine (Measures Nicotine Level) \* PSA for men age 45 and over \* Microalbumin urine test for members with diabetes.
4. Do I need to FAST before my lab draw?  
YES. DRINK only WATER. Do not eat or drink anything EXCEPT WATER for at least 9 hours prior to your lab draw appointment.
5. Why aren't there any work-site lab draws?  
Due to low participation along with the added microalbumin test for members with diabetes, work site lab draws are no longer available.

## WELLNESS EXAM

Schedule your exam with your Primary Care Physician\*. The wellness exam includes a physical exam along with a review of your lab work. You must take the Wellness Exam Form and your completed lab results with you to this appointment.

**Wellness Exam Forms are posted on the website at [manateeyourchoice.com/forms](https://manateeyourchoice.com/forms).**

**NOTE:** YourChoice Health Plan covers one wellness exam per calendar year. It does not need to be 365 days since your last wellness exam. Ask your provider to call the phone number on the back of your insurance card to verify benefits.

\*If you don't have a physician, call 941.741.2997 to schedule a YourChoice Wellness Center exam.

## CHILD WELLNESS AND DENTAL EXAM

Children through age 18 (as of January 1, 2018) are eligible for the Ultimate and Better plans. There are no QE requirements for the Better plan. To be on the Ultimate plan, children must complete:

- **Annual Comprehensive Physical Exam** with review of patient history and developmental assessment.
- **Annual Preventive Care Dental Exam and Cleaning** (Applicable for children age 3-18 only)
  - Child Preventive Dental Care is a special benefit offered to ALL children enrolled in the Manatee YourChoice Medical Plan with no deductible or copay. The Plan covers an annual routine dental exam, cleaning, sealants, fillings, and x-rays.
  - Members can choose to utilize Network or Out of Network Dentists. Network Dentists agree to accept the contracted rate for covered services. Out of Network Dentists are reimbursed the same amount as Network Dentists, however, they have the option to bill the patient for the difference between what the plan pays and their billed charge.

**The child Wellness Exam Form is posted on the website at [manateeyourchoice.com/forms](https://manateeyourchoice.com/forms).**

**NOTE:** YourChoice Health Plan covers one wellness exam per calendar year. It does not need to be 365 days since your last wellness exam. Ask your provider to call the phone number on the back of your insurance card to verify benefits.

**Wellness forms should be turned in to your Insurance Coordinator as soon as all exams are complete (including age-based screenings - see page 6).  
YOU DO NOT NEED TO WAIT UNTIL AUGUST 31 TO SUBMIT YOUR FORM.**

## HOW TO FIND A DOCTOR

To search for an in-network provider, visit [manateeyourchoice.com](https://manateeyourchoice.com) and click "provider directory" at the top of the page. YourChoice Health Plan utilizes the **AETNA CHOICE POSII (OPEN ACCESS)** Network. You are able to search by zip code and provider type (i.e. primary care, specialist, pediatrician), and narrow results based on factors such as gender, language, hospital affiliation, etc.

For help finding a network provider based on your needs, please contact our nurse advocates at 941.741.2963.

## 6 | AGE-BASED SCREENINGS

### AGE-BASED SCREENINGS

Complete all required Age Based Screenings with appropriate providers and document on the Wellness Exam Form. Screenings are AAFP & ACS recommendations. Complete according to the age guidelines provided or as physician ordered.

#### **NEW! Cologuard Offered as Alternative to Colonoscopy for QE Requirement:**

The CDC has recently updated their recommendations to include Cologuard as an acceptable screening for colorectal cancer. Cologuard is a less invasive test that uses a stool sample to analyze the cells of the digestive tract. To stay current with this emerging test option, the Manatee YourChoice Health Plan has added Cologuard as an alternative to a colonoscopy for the Colorectal Screening Qualifying Event.

Talk to your doctor to determine the best colorectal screening for you.

#### BOTH MALE & FEMALE

- Skin Screening | Conducted annually during wellness exam
- Colorectal Screening | starting at age 50
  - Colonoscopy every 10 years | PLAN AHEAD – The entire process could take up to 3 months, start to finish!
  - OR, Cologuard every 3 years
  - OR, CT Colonography every 5 years | Precertification required, restrictions apply.

#### MALE

- Testicular Exam | Conducted annually during wellness exam

#### FEMALE

- Clinical Breast Exam | Annually
- Pelvic Exam<sup>+</sup> | Annually
- Pap Smear<sup>\*\*</sup> | Every 3 years starting at age 21 or as recommended by physician
- Mammogram | Every 2 years starting at age 40, annually starting at age 50

*\*In some cases the pap smear may not be applicable. However, the physician must note the reason on the exam form.*

*<sup>+</sup>Pap Smear and Pelvic Exams can be done by an OB/GYN or Primary Care Physician.*

If the above screenings have already been completed according to the age guidelines given, you are not required to repeat.

**SUBMIT YOUR WELLNESS EXAM FORM TO YOUR INSURANCE COORDINATOR  
BY AUGUST 31, 2018.**

**DIABETES QUALIFYING EVENTS** | If person with diabetes

If you have diabetes, look for a letter mailed to your home in January for more information!

**TO QUALIFY FOR THE ULTIMATE PLAN (if nicotine free) OR BEST PLAN, ALL MEMBERS WITH DIABETES MUST:**

- Obtain Blueprint labs and urine microalbumin test
- Receive a physical exam, including a foot exam, by your primary care physician
- Have an annual dilated eye exam by an ophthalmologist or optometrist
- Meet all other criteria below based on last year's A1C level

**\*\*NEW! THERE ARE NO COPAYS FOR ANY OF THE EDUCATION REQUIREMENTS!**

**NEWLY  
DIAGNOSED  
or  
NEW ENROLLEE**

**IF YOU ARE NEWLY DIAGNOSED WITH DIABETES** (between 6/1/17 and 5/31/18); Or are a new enrollee and have existing diabetes (must complete by your upgrade deadline), you must take the Diabetes Survival Skills Workshop (two sessions) in addition to the requirements listed above.

**in CONTROL  
7.0  
or BELOW**

**IF YOUR 2017 QUALIFYING A1C WAS 7.0 OR BELOW**, you do not need to do anything other than the requirements listed above AND you will automatically earn \$300 in Health Bucks through the Mission Control program!

**at RISK  
7.1-8.9**

**IF YOUR 2017 QUALIFYING A1C WAS 7.1 - 8.9**, you must complete the requirements listed above AND choose an option below (more info at [manateeyourchoice.com/diabetes](http://manateeyourchoice.com/diabetes)):

Option A:

- Meet with Diabetes Educator 3 times

Option B (choose 3 classes):

- The Low Carb Lowdown
- You Won't Miss It: Better Meal and Snack Ideas
- The Good, Bad & Ugly of Dining Out
- Mindfulness
- The Real Reason People Don't Take Their Meds

Option C (choose 1):

- 5 sessions with PT
- 5 Group Exercise sessions
- 5 sessions of Tai Chi
- Frustration Free! Your Guide to Feeling Fine

If your A1C is not at goal, it is highly recommended that you meet with your physician quarterly to review your care plan, including an A1C lab. Remember, you can earn \$300 in Health Bucks through our Mission Control Program by dropping your A1C a full percentage point (ie 8.4 to 7.4) or more from previous Qualifying year.

**in DANGER  
9.0  
or ABOVE**

**IF YOUR 2017 QUALIFYING A1C WAS 9.0 OR ABOVE**, you must complete the requirements listed above AND:

- Attend Frustration Free! Your Guide to Feeling Fine
- Meet with your treating physician to review your care plan including an A1C lab every 3 months\* beginning October 1, 2017 and continuing quarterly on an ongoing basis (Please use Diabetes Qualifying Log to keep track of these labs and doctor visits).

**\*Based on American Diabetes Association Recommendations.**

**Find forms, logs, class descriptions, schedules, & registration at [manateeyourchoice.com/diabetes](http://manateeyourchoice.com/diabetes)**



**Florey Miller, MS, RD, CDE**

Registered Dietitian / Diabetes Educator

941.748.4501 x6410

[fmiller@manateeyourchoice.com](mailto:fmiller@manateeyourchoice.com)



### DIABETES QE FREQUENTLY ASKED QUESTIONS

- **Can I use a more recent lab value to determine my Qualifying Requirements?**

No, Everyone must use their 2017 Qualifying A1C lab value.

- **How do I check what my 2017 Qualifying A1C value was?**

If you completed the Blueprint Health Questionnaire last year then your results can be accessed at [www.manateeYourChoice.com](http://www.manateeYourChoice.com) >Benefit Login >Blueprint for Wellness. Otherwise, contact Florey Miller, Diabetes Educator, at 941.748.4501 x 6410 or [fmiller@manateeyourchoice.com](mailto:fmiller@manateeyourchoice.com).

- **Why do we have to use our 2017 Qualifying A1C lab value?**

Using just one value taken at one time provides program consistency, eliminates discrepancies and places all members at the same starting point.

- **Are quarterly physician visits required if my 2017 Qualifying A1C was below 9.0?**

No. But if your A1C is not at goal, it is highly recommended.

- **Do I have to complete Diabetes Education if my 2017 Qualifying A1C was 7.0 or below?**

No. Diabetes Education is only required for those with an A1C at 7.1 or above; or those members newly diagnosed with diabetes; or new enrollees with existing diabetes. However, you are welcome to attend or complete any Diabetes Education choices you would like.

- **What happens if I do not complete all my Qualifying Events for this year?**

You will be downgraded into the Better Plan which has a deductible and co-insurance. Your total out of pocket expenses may reach \$2,400 while enrolled in the Better Plan.

### FREQUENTLY ASKED QUESTIONS FOR THOSE WITH A1C AT 9.0 OR ABOVE

- **Why do those with A1C at 9.0 or above have extra Qualifying Requirements?**

American Diabetes Association recommendations say that those with an A1C at 9.0 or above are at highest risk for developing dangerous diabetic complications and advise quarterly A1C assessments, physician visits, and medication adjustments. Last year, 76% of YourChoice members with an A1C above 9.0 were able to reduce their A1C.

- **When do I need to start quarterly A1C labs and doctor visits?**

Begin October 1, 2017 and continue quarterly. If you had an A1C above 9.0 last year, you will be continuing your quarterly lab and doctor visits without pause. Please use the Diabetes Qualifying Log Form to keep track of your lab and doctor visits.

- **How do I obtain a lab slip?**

You can get a lab slip to measure your A1C value from your physician or from Florey Miller, Diabetes Educator. Fill out the online lab request form at [manateeyourchoice.com/lab-draw-request](http://manateeyourchoice.com/lab-draw-request) or contact Florey Miller directly.

- **Is there a co-pay for quarterly physician visits?**

Yes. However, there is no co-pay for your annual physical exam, which counts for one of your quarterly visits.

- **What if I need to miss work to go to my quarterly physician visit?**

Those with a 2017 Qualifying A1C of 9.0 or above need to begin quarterly physician visits to help them bring their blood sugar out of the dangerous range. You will have to arrange this with your supervisor, or use sick time.

- **What if I do not complete quarterly visits?**

You must complete all Qualifying Events or you will be downgraded into the Better Plan, which has a deductible and co-insurance. It may cost as much as \$2,400 in order to complete Qualifying Events to get back into the Ultimate/Best level the following year.



## TOBACCO PROGRAM | If nicotine-exposed, age 19+

You will need to complete one of the approved tobacco programs by August 31, 2018 to satisfy the tobacco QE requirement. Qualifying options and schedules are available at [ManateeYourChoice.com/tobacco](http://ManateeYourChoice.com/tobacco).

**ATTN PARENTS OF 19 YEAR OLDS:** All members age 19 and older (as of January 1, 2018) need to complete all qualifying events, including one of the tobacco program options if lab result shows positive for cotinine.

\*You are nicotine exposed if you use any type of tobacco product, including: chewing tobacco, cigars, cigarettes, e-cigs, pipe, nicotine replacement therapies. Non-nicotine exposed is defined as an individual who has remained tobacco free for 90 consecutive days. Nicotine use is tested through qualifying lab work. Reminder: Members must REMAIN Nicotine Free while in the Ultimate Plan.

If your nicotine status has changed (you started using tobacco or quit using tobacco), you must contact Christina Edenfield, at [cedenfield@manateeyourchoice.com](mailto:cedenfield@manateeyourchoice.com) or 941.748.4501 x6464. **Failure to do so could result in a change to your plan level.**

## THANK YOU FOR YOUR FEEDBACK. WE HEARD YOU!

During our last few tobacco QE classes in 2017, we asked for your feedback about tobacco QEs and classes. Thank you very much for honest feedback and recommendations. Based on your feedback, we have made the following changes to tobacco QEs as shown below.

- **No tobacco QE copays** – All QEs will be of no cost to our members.
- Face-to-Face Classes:
  - The classes will be shortened from 4 hours to 2 hours.
  - Saturday classes will be offered from 10am-12pm, instead of 9am-12pm.
  - We will offer a weekday evening class from 5:30-7:30pm.
  - Weekday classes at Utilities and Public Works will be completed on one day from 3:30-5:30pm instead of two days.
- Online Class Option:
  - The online class option will include content that is not just for people who want to quit, but will be applicable for tobacco users regardless of type or readiness to quit.
  - Our online option will not be Self-Help Works and will not take 6 weeks to complete. You will be able to complete the online class in one sitting and will be a mix of articles and videos, followed by a quiz.
- You no longer need to turn in a certificate of completion to EHB for the following tobacco QE options:
  - Tobacco live class
  - Tobacco online class
  - You will still need to turn in a certificate of completion if using the quit line as a Tobacco QE option, because that is the only proof that we have that you completed their 3 coaching sessions.

## QUALIFYING FOR THE BEST PLAN

### Deadline is August 31, 2018 to Qualify for the BEST Plan

- All medical and tobacco Qualifying events must be completed by August 31, 2018. **No copay for tobacco QEs this year!**
- If choosing to qualify by attending a face-to-face or online class, no documentation is required.
- If you choose to qualify by utilizing the quit line, a certificate of completion must be received by Employee Health Benefits no later than August 31, 2018.

\*If the above deadlines are not met, you will be downgraded to the Better Plan Level.

\*\*If currently in the BASIC or BETTER Plan you will need to complete all Best Plan Qualifying Events, not just tobacco QE, in order to upgrade to the BEST Plan.

## TOBACCO PROGRAM OPTIONS & COURSE SCHEDULE

Choose your program to qualify for the **2019 BEST Plan Level**



### Tobacco Education: Online Course

A good option if you don't think you want to quit and just want to qualify. But, this online module will ask you to consider thinking differently utilizing videos, articles and quizzes.

**Requires registration and a passing score of 80%.** Register at [manateeyourchoice.com/register](http://manateeyourchoice.com/register).



### Quit line

Florida Quit line for those who may want to quit but need the convenience of telephonic coaching. **3 sessions and a Certificate of Completion required. Call 1-877-822-6669 (877-U-CAN-NOW).** Record your intent to complete this option by registering at [manateeyourchoice.com/register](http://manateeyourchoice.com/register).

NOTE: The Quit Line certificate of completion must be sent and received by Christina Edenfield (email [cedenfield@manateeyourchoice.com](mailto:cedenfield@manateeyourchoice.com)) by August 31, 2018. Upon receipt, you will receive a confirmation email. If you do not receive an email confirmation within 48 hours, contact Christina prior to August 31 at 941.748.4501 x6464.



### Tobacco Cessation Course (Face-to-Face)

Open to anyone, even if you're not ready to quit. Register at [manateeyourchoice.com/register](http://manateeyourchoice.com/register).

| DATE           | TIME          | LOCATION   |
|----------------|---------------|--|
| TUES, MARCH 13 | 3:30p - 5:30p | UTILITIES, LARGE CONF ROOM<br>4410 66th Street W, Bradenton      |
| TUES, APRIL 10 | 3:30p - 5:30p | PUBLIC WORKS, CONF ROOM 1 & 2<br>1022 26th Ave E, Bradenton      |
| SAT, APRIL 21  | 10a - 12p     | PALMETTO LIBRARY AUDITORIUM<br>923 6th Street W, Palmetto        |
| SAT, MAY 5     | 10a - 12p     | MYAKKA PW HIGHWAY<br>36650 Arcadia Ave, Myakka City              |
| WED, MAY 9     | 5:30-7:30pm   | CENTRAL LIBRARY, AUDITORIUM<br>1301 Barcarrota Blvd W, Bradenton |
| SAT, JUNE 30   | 10a - 12p     | BRADEN RIVER LIBRARY<br>4915 53rd Ave E, Bradenton               |

## UPGRADING TO THE ULTIMATE PLAN.

When you quit tobacco and provide **two negative lab draws a minimum of 90 days apart**, you may be eligible to upgrade to the Ultimate Plan early rather than wait for the next plan year.

### STEPS TO UPGRADE:

- 1. CALL YOUR TOBACCO ADVOCATE**, Christina Edenfield, at 941.748.4501 x6464 to advise that you're planning to upgrade to the Ultimate Plan. She will assist you in determining if other qualifying events are required, coordinate the lab draws and steps to qualify and will help you stay on track to upgrade.
- 2. DETERMINE IF OTHER QUALIFYING EVENTS ARE REQUIRED.** Medical qualifying events (Wellness Exam, Age-Based Screenings, and Diabetes Care if applicable) are required for members wanting to upgrade plan levels for any reason. Refer to pages 1-5 to determine what qualifying events you need to complete for the ULTIMATE plan.

## HELP FOR QUITTING TOBACCO

When you're ready to quit, we'll be there to help. All nicotine-exposed members – regardless of plan level – are eligible for the following resources:

### TOBACCO CESSATION AIDES AVAILABLE AT NO COST - NICOTINE PATCH, GUM, LOZENGE

### PHARMACEUTICAL INTERVENTIONS – WELLBUTRIN, CHANTIX

- Get a prescription from your doctor and take it to Winn Dixie pharmacy
- OR
- Tobacco Cessation Clinic: A personalized coaching program that includes medication assessment and prescriptions.

### ONE-ON-ONE COACHING

Receive 5 sessions of individualized coaching with a Licensed Mental Health Counselor (LMHC).

**Contact Christina Edenfield at [cedenfield@manateeyourchoice.com](mailto:cedenfield@manateeyourchoice.com) or 941.748.4501 x6464 for more information about these resource and to get started.**



### Christina Edenfield, RD, LD/N

Wellness Program Coordinator/Tobacco Advocate

941.748.4501 x6464

[cedenfield@manateeyourchoice.com](mailto:cedenfield@manateeyourchoice.com)

## 12 | TIMELINE FOR COMPLETION

### DON'T WAIT UNTIL THE LAST MINUTE!

In order to complete all of your qualifying events before the August 31, 2018 deadline, you will need to plan ahead! We recommend the following timeline:

#### December 2017

- Call your doctor's office and schedule an appointment for early 2018. Keep in mind that YourChoice covers one wellness exam every calendar year (Jan - Dec), so even if you had an exam in July 2017, you can have one in March 2018 at no cost.

#### January 2018

- Log in to QUEST BLUEPRINT to complete the questionnaire. You should also create an EREQ for your lab work and make an appointment at Quest no more than 60 days before your wellness exam appointment.
- Do you have diabetes? If so, refer to pages 7 & 8 in this packet, and watch for a letter in the mail this month, to confirm your options for QE requirements and register for any classes you need to take. If you do not receive this letter by the end of January, contact our diabetes educator, Florey at 941.748.4501 x6410.

#### February 2018

- Call your provider(s) to make an appointment for any age-based screenings you need to complete. (ATTN LADIES: Most facilities do not require a referral for a routine mammogram; you can make an appointment yourself!)
- Do you have children? If so, don't forget to schedule their wellness exams and dental screenings, too!

#### March 2018

- If you are nicotine exposed, refer to pages 9-11 in this packet to determine what QE option you are going to complete and either register for a class or mark a date on your calendar to get started on another option.

#### April 2018

- Do you need a colonoscopy? If you have not yet made an appointment with your doctor to start the process, do that now (no referral required). The entire process can take 3 months!

#### May 2018

- Review your checklist. Make any remaining appointments, and register for any classes you still need for diabetes or tobacco QE.

#### June 2018

- Attend any final doctor appointments or classes.

#### July 2018

- Double check with any dependents on your plan to ensure their QE's are complete.

#### August 2018

- It's crunch time! If you're not done yet, DO IT NOW!
- If you have not yet submitted your paperwork, do so by August 31!

**NOTE:** Once everything is complete, review your wellness exam form. Make sure all information is complete and correct, and that doctor's signatures are included. Missing information could result in a lower plan level! Then, submit your paperwork to your insurance coordinator.

While the deadline is August 31, you should submit your paperwork as soon as it is complete.

All Qualifying Event information and forms are available at [manateeyourchoice.com/QE](http://manateeyourchoice.com/QE)